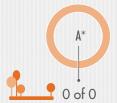
OVERVIEW OF BOARD'S ANNUAL PERFORMANCE











Linkage with the Community

Policy Setting Monitor and Review **BAO Performance**

Naming of District-Owned Facilities and land

I. Governance, Transparency and Conduct Indicator Measure Number, nature, and A. Percent of board-attended scope of continuing education, undertaken individually and collectively, on issues relevant to the district to improve board meetings, events, and conferences attended to improve board performance 100% and increase governance skills and understanding. Taraet = 100% performance and (≥ 80 per board member, per year) increase governance skills and understanding

A. Percent of board meeting **Board** member attendance, not including 100% attendance excused absences. Target ≥ 95% B. Percent of Board Standing and Attendance Ad Hoc Committee meeting attendance (excluding advisory 100% committees), not including excused absences. Target ≥ 95% C. Percent of board advisory committee meeting 100% attendance, not including excused absences. Target ≥ 90%

A. Conduct annual board Review board's performance review by performance in open session annually, no later than March 31 **YES** March 31 for the previous calendar year. Target = Yes Review B. Conduct annual mid-year review of board performance NO by September 30. Target = Yes

BOARD GOVERNANCE POLICIES AND PERFORMANCE

The board's governance policies provide for fiduciary oversight, transparency, and accountability to further organizational stewardship, which contributes both to the effectiveness of the organization and to the trust that is placed in it by stakeholders and the public it serves.

These governance policies provide the basis for the board's performance monitoring framework, which was established in 2013, and annually reviewed during open, public meetings of the board. Specifically, the expectation that the board will monitor its performance against its own policies is defined by Governance Process Policy 2.7:

"The board will monitor the board's process and performance. Self-monitoring will include comparison of board activity and discipline to policies in the Governance Process and Board-BAO Linkage categories."

Enclosed in this report are the results of the board's review of its own performance for calendar year 2017.

comply with board ban on seeking/ accepting compensated employment with the district while serving on board and for one year after serving on board

A. Number of attempts to seek or accept compensated employment. Target = Zero

0

Review financial reserves at the same time and place that budget is publicly reviewed, including an overview of and rationale for its reserve management policy, and receive public comments before acting on the budget A. Conduct annual board budget work study sessions prior to budget adoption. Target = Yes

YES

B. Board budget development update sessions include a review of financial reserves, a rationale for reserve management policy (sustainable and minimum reserves), and time for public comment. Target = Yes

YES

Comply with district's lobbying ordinance provision requiring Directors' disclosure of contact with lobbyists prior to voting on matters related to the contact (Ord. No.10-01, Sec. 8)

A. Number of lobbying contacts by board members that resulted in admonition, censure, sanction, or referral to District Attorney. Target = Zero

0

Conduct all board and committee meetings (including those composed of less than a quorum of the board) in accordance with the District Act and Brown Act (California Open Meetings Law) Meetings Law

A. Percent of board meetings in accordance with the District Act and the Brown Act.

Target = 100%

B. Percent of board committee meetings in accordance with the Brown Act.

Target = 100%

100%

100%

Members must have loyalty to the district and community and not be conflicted by loyalties to staff, other organizations or any personal interest A. Percent of board members that comply with state mandated training requirement on ethics in public service for public officials in California.

Target = 100%

B. Percent of board members that timely file CA Form 700. Target = 100%

100%

100%

Comply with board member code of conduct, including limits on exercise of individual authority over organization

A. Board members adhere to Code of Conduct, and follow proper procedure identified in GP-6 to report and investigate compliant(s) filed by a Board Member alleging Director misconduct or failure to act in the best interests of the District. Target = Yes

YES

10

Establish clear expectations and purposes for board committees in order not to conflict with authority delegated to BAOs A. Percent of board committees that have a formalized purpose and scope. Target = 100%

100%

B. Percent of standing board committees that have an annual work plan. Target = 100%

100%

Conduct organizational transparency audit through a third party, periodically

A. Conduct third party transparency audit, periodically. Target = Yes

YES

12

Secure outside monitoring assistance as necessary, including for fiscal audit, to assure governing with excellence

A. Conduct annual boardcommissioned audit planning. Target = Yes

YES

B. Percent of board-commissioned audits completed, or underway as scheduled, as identified in the multi-year audit plan. Target ≥ 90%

100%

C. Percent of required financial audits reviewed. Target = 100%

100%

Implementation of Board-directed audit recommendations identified through Expenses internal and external audits

A. Applicable Board-directed audit recommendations are implemented according to plan. Target = 100%

100%

Review individual and collective board member expenses in open session quarterly, and make a determination whether reimbursements comply with board reimbursement policies

A. Percent of quarterly board member expense reports reviewed by the board. Target = 100%

100%

B. Number of board member reimbursements that do not comply with board reimbursement policies. Target = Zero

0

Attachment 1 Santa Clara Valley Water District 2 of 4

Conduct board compensation adjustments in open session, annually

A. Percent of board compensation adjustments discussed in open session, following the standard 100% board agenda process. Target = 100%

Community

Outreach

Conduct review of board linkage with community, including board member service on external committees A. Conduct review of board linkage with community by annually reviewing proposed board member representation on external committees to determine if that representation serves in the best interest of the district.

YES

Target = Yes

16

Demonstrate actions and behaviors as a board member in alignment with board commitment to Equal Employment Opportunity, diversity and inclusion A. Number of board members that demonstrated actions and behaviors not in alignment with GP-11 that resulted in admonition, censure, sanction, or referral to District Attorney. Target = Zero

0

100%

B. Percent of board members that comply with state mandated training requirement on sexual harassment prevention for public officials in California. Target = 100%

Use outreach mechanisms that enhance board ability to listen to a broad range of viewpoints and values

Indicator

related Board and

Committee actions

A. Percent of board meetings that provide an opportunity for public comment. Target = 100%

100%

II. Linkage with the Community

Indicator

Measure

Provide at least three opportunities for public input on development of operating budget (e.g., second pass budget, third pass budget, budget work study sessions)

A. Number of opportunities for public input in development of the annual operating budget. Target ≥ 3

4

Policy Input

III. Policy Setting

Measure

Provide opportunities for public input in policy

A. The public is given opportunity to provide input in Board and Committee policy related actions. Target = Yes

YES

18

Provide at least two opportunities for public input into development of capital budget (e.g., draft CIP, and final CIP) A. Number of opportunities for public input in development of the Capital Improvement Program, annually. Target ≥ 2

5

Correspondence

19 Respond timely to correspondence received by the board from the public

A. Percent of board correspondence responded to within 14 calendar days of receipt, or in situations where it is not possible for the BAOs to respond completely to an inquiry, responses sent to originators, acknowledging **98**% receipt of the inquiry and an explanation of actions being taken and timelines for preparing the complete response is acceptable for complying with this 14 day response time. Target ≥ 90%

23

Initiate, produce, and maintain broad written policies that address each category of organizational decision, with a major policy focus on intended results, not on the administrative or programmatic means of attaining those effects A. Board has adopted Board Governance Policies that include four categories: Governance Process Board Appointed Officer Linkage, Ends, and Executive Limitations. Target = Yes

YES

B. Board and BAOs regularly review and the Board adopts new or revised Board Governance Policies. Target = Yes

YES

opt Budget

Rates

24

Adopt district capital and operating budget no later than June 15 A. Adopt district capital and operating budget no later than June 15. Target = Yes

YES

25

Adopt water rate adjustments annually no later than June 1 and review for mid year water rate adjustment no later than December 15 A. Adopt water rate adjustments annually no later than June 1.

Target = Yes

YES

B. Review for mid year water rate adjustment no later than December 15. Target = Yes

YES

26

Adopt Board Policy Planning and Performance Monitoring Calendars for the upcoming fiscal year by the end of June

A. Adopt Board Policy Planning and Performance Monitoring Calendars for the upcoming fiscal year by the end of June. Target = Yes

YES

27

Conduct reviews of the Board Policy Planning and Performance Monitoring Calendars when determined necessary by the Board

A. Conduct at least quarterly reviews of the Board Policy Planning and Performance Monitoring Calendars.

Target = Yes

YES

IV. Monitor and Review BAO Performance

Indicator

28

BAO Review

Measure

Conduct BAO
performance reviews
no less than twice per

NO

of April. Target = Yes

of April. Target = Yes

of April, annual by end
of April, annual by end
of September), and
conduct annual salary
adjustment in open

of April. Target = Yes

of April. Target = Yes

YES

meeting in accordance with BAO Performance Evaluation procedure

C. Conduct annual BAO salary adjustment in open session, at a regular board meeting.

Target = Yes

YES

V. Naming of District-Owned Facilities and Land

Indicator

marcar

29 Appr

Approve or deny nominations to name or rename district-owned land, facilities and amenities in accordance with the naming procedure

Measure

A. Naming actions were approved or denied in accordance with the naming procedure.

Target = Yes



A* No board action taken in 2017